North Shore LIJ eReferral

Referral™

NEWPORT HEALTH

North Shore LIJ eReferral

Connecting Your Care Network

- Network Affinity
- Consistent Care
- Monitor Flow and Outcome
- Optimize Utilization
- Reduce Waste
- Insight and Analytics

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Saving $6.5M per 450K referrals

Decreased Wait Time by 1000%

Initial Implementation 2008

Rolling out to 1100 Doctors

200% ↑ Adequate Information

400% ↑ Patient Preparedness

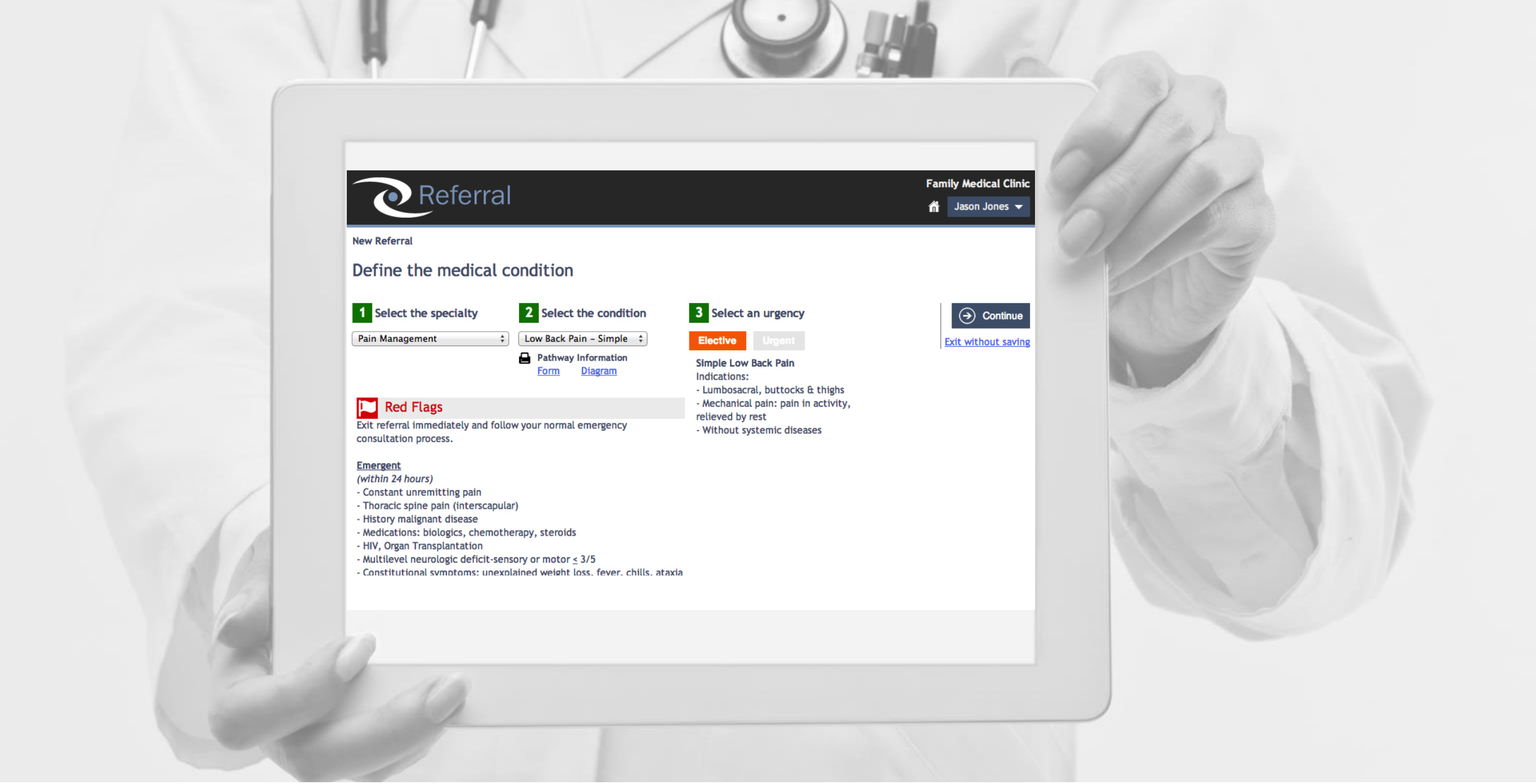
200% ↑ Accurate Referrals

300% ↑ Patient Journey

- Condition Pathways
- In Network Referrals
- In Network Requisitions
- Outcome Feedback

- Consistent Referrals
- Care Continuum
- Referral Review
- Accept or Decline Referrals

- Establish SLAs
- Customizable
- No IT Infrastructure
- Monitoring and Insight


Referral
Family Medical Clinic
Jason Jones
New Referral
Define the medical condition
1 Select the specialty
Pain Management
2 Select the condition
Low Back Pain – Simple
Pathway Information
Form Diagram
3 Select an urgency
Elective
Urgent
Continue
Exit without saving
Simple Low Back Pain
Indications:
- Lumbosacral, buttocks & thighs
- Mechanical pain: pain in activity, relieved by rest
- Without systemic diseases
Red Flags
Exit referral immediately and follow your normal emergency consultation process.
Emergent
(within 24 hours)
- Constant unremitting pain
- Thoracic spine pain (interscapular)
- History malignant disease
- Medications: biologics, chemotherapy, steroids
- HIV, Organ Transplantation
- Multilevel neurologic deficit-sensory or motor ≤ 3/5
- Constitutional symptoms: unexplained weight loss, fever, chills, ataxia

- No IT Infrastructure
- HL7 Standards
- Secure
- Extensible
- EMR Integration Option

- Requisitions
- Scheduling
- Notifications and Alerts
- Patient Portal
- Custom Report Builder

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